

t Tungstovernight.com Return / Exchange Authorization Form

Please print this form, fill out the information and put it in the shipping box with your ring and original jewelry box. Seal the box and ship to us at the following address:

Tungstovernight.com
1609 East 15th St.
Tulsa, OK 74120

Tungstovernight.com Order # _____

Name: _____

Address: _____

Telephone # _____

Email Address _____

Check one: _____ Return _____ Exchange

Explain why it is being returned:

Once your return is received, it will be reviewed by our Quality Assurance staff to verify it is undamaged and in original condition. Prompt refunds will be made by reversal of original charges made to your credit card or paying agent and this credit will show on your regular billing statement from that source.

On any returns, we do not refund the cost of expedited shipping, i.e. overnight shipping cost. During the first thirty (30) days after receipt of your product, if for any reason you are not happy with your purchase, you can return your purchased item for a full refund less a 10% restocking fee or exchange for the same item. If you choose to make such a return for replacement or exchange, your credit card will be billed an additional \$15 to cover restocking and shipping cost of sending you the replacement piece of jewelry. After 30 days this charge is \$24.95. **All returns are subject to a \$10 restocking fee.** Returns from customers that have purchased two or more rings, are subject to a \$10 restocking fee for each ring or bracelet returned.

Our goal is to make you a satisfied customer and we will do our best to make this happen. Please note that all exchanges are sent via UPS GROUND service.

Credit card # _____ exp _____ CVV _____

Signature _____ Date _____

You can ship to us using any carrier but be sure to ship your item fully insured, and request a return receipt for confirmation that your shipment has reached its destination.